

tips for practice managers & admin staff



gaymenshealthandwellbeing.org

engage with people in a non judgemental manner, sensitive to issues around sexual orientation and gender identity.

display clear policies on confidentiality and non-discrimination which explicitly mention sexual orientation and transgender identity

address any challenges there may be to maintaining confidentiality and privacy in reception areas ,for example: ***can conversations at the reception desk be easily heard in the waiting area?***

promote health information materials which include images of same-sex couples and messages that are relevant to lesbian, gay, bisexual and transgender people

incorporate civil partnership and same sex marriage with any enquiries around marital status

include open ended questions about equality and diversity issues, when designing patients registration forms

NHS Dumfries & Galloway strive to ensure that we treat everyone with respect. We provide a positive and safe environment to access services and discuss issues.

We understand that there may be additional barriers for some people who identify as being from particular equalities groups.

Help us break down these barriers by telling us if you

Have a disability

Belong to a particular faith or ethnic minority group

Are lesbian, gay, bisexual, transgender or intersex

Knowing this information about you may help us support you better.

